

KERRY MORRIS

July 31, 2014

Via Email

**The Corporation of the
City of North Vancouver**
141 West 14th Street
North Vancouver, BC, V7M 1H9

**Attention: Mayor and Council, City of North Vancouver
And to Karla Graham**

Re: Freedom Of Information Request

Dear Sirs/Madams:

Please accept the attached FOI request for prompt response.

Respectfully,

“Kerry Morris”

Kerry Morris

Attach:

784 East 15th Street, North Vancouver, BC, V7L 2S4

Cell: (778) 847-1249

Email: kerry.morris@shaw.ca

KERRY MORRIS

FOI Request

1. Did the City of North Vancouver Water Utility suffer a meter failure within the last 2 years in relation to a large commercial account ?
2. Is that large commercial account as stipulated in question #1 above, a public body or institution ?
3. Did the City of North Vancouver Water Utility fail to invoice the large commercial account as stipulated in questions #1 & 2 above the actual volume of water delivered, in whole or in part as a result of the alleged meter failure ?
4. When (month and year) did the City of North Vancouver discover the meter failure and billing error ?
5. Has the City of North Vancouver attended on the aforementioned large commercial customer, either in writing or in person, identified the alleged meter failure, identified the alleged under billing, and sought to recover some or all of the unbilled water volume ?
6. Has the aforementioned large commercial customer agreed to pay some or all of the under billed amount ?
7. In what fiscal year did the aforementioned water meter failure as stipulated above occur ?
8. In what financial period was the water utility revenue loss discovered ?
9. Was the alleged loss of water utility income disclosed in the audited financial statements of the City of North Vancouver ?
10. If the answer to question 9 above is yes, in what fiscal year was the water utility income loss recorded, and were the specifics of this loss itemized in a note ? (Please provide a copy of this note)
11. If the water utility loss was not disclosed in the financial statements, was it at least disclosed to the City's auditors ?
12. If the answer to question #11 above is no or in the negative, then why was this water loss not disclosed ?
13. What method of analysis and comparison was used to determine the magnitude of the alleged loss ? Please provide any particulars in respect of the calculation of the loss. To the extent that individual account names are contained in the materials, we accept that all reference to these names may be redacted.

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